

General terms and conditions and additional practical matters regarding " Multisaw.co.uk ", referred to as Multisaw B.V., registered under Chamber of Commerce number 28033257.

Article 1 General

1.1 The general terms and conditions and additional matters apply to all parts to of the quote requests, orders, deliveries, payments and any trial materials or products to be designated hereafter.

1.2 The general terms and conditions of our supplier, however, apply to products that are supplied to us.

1.3 A variant allegation or appeal by the buyer to terms and conditions that do not apply to the general terms and conditions at hand will not be dealt with by Multisaw.co.uk.

1.4 Multisaw.co.uk reserves the right to adjust or improve these general terms and conditions in any form.

Article 2 Agreements

2.1 Agreements in any form with Multisaw.co.uk only go into effect when the order has been assessed for feasibility and other related matters, which are mentioned in the general terms and conditions. Multisaw.co.uk reserves the right to cancel any orders or assignments, or to not accept them in advance, without any statement of reason. If matters such as mentioned above occur, we (Multisaw.co.uk) will inform the client about this.

Article 3 Images

3.1 All images shown in folders, on the website or in any other form, are introduced with great care. These therefore do not provide any reason for liability or dissolution.

Article 4 Injury

4.1 If there is any injury in any form, Multisaw.co.uk cannot be held liable in any way. We therefore advise the client to use personal protective equipment where necessary.

Article 5 Prices and payment

5.1 Multisaw.co.uk products are provided at the prices that are valid on the day they are sent from the Multisaw.co.uk warehouse.

5.2 Unless mentioned otherwise, the prices exclude VAT in Euros and exclude shipping costs.

5.3 All products ordered must always be paid for in advance. When this is not done, a separate agreement may be entered into, in which these agreements will be valid exclusively for that agreement. A payment term will also be established in that agreement. If this payment term is not complied with Multisaw.co.uk will initiate legal procedures, and the regular statutory interest of 1.5% interest per month will be charged, with a minimum of €25.00 per month (which will be rounded off) and all internal and external costs incurred will be charged.

5.4 Any payments made by the buyer will be applied to the interest and costs first and then to payable invoices dated furthest back, even if the buyer states that the payment is for a later invoice.

5.5 Late payments give Multisaw.co.uk the right to suspend its activities or other agreements, without the buyer having any right to any damage compensation in any form.

5.6 Multisaw.co.uk reserves the right at all times, in any way, to demand that the buyer ensure security for the payment for the activities to be carried out by Multisaw.co.uk. In special cases, Multisaw.co.uk may want to be paid the partial or entire amount of the products ordered by the buyer.

5.7 The buyer is not permitted to change calculated invoices and/or amounts without permission from Multisaw.co.uk.

5.8 Advertisements and/or warranty claims do not give the buyer the right to delay payment of outstanding invoices.

5.9 Orders that have been cancelled by the buyer will be subject to charges that are always payable by the buyer; e.g.

delivery costs, pick-up costs, etc.

Article 6 Shipping and delivery

6.1 The goods will be delivered by a reliable source to be named, e.g. TNT. However they are delivered at the risk of the buyer.

6.2 Partial deliveries may occur at any time and this will be in consultation with the buyer.

6.3 Should Multizaag not deliver the order within a statutory period of 30 days, then the buyer can immediately dissolve the purchase without having to state a valid reason for doing so.

Article 7 Delivery terms

7.1 Specifications of the delivery times are approximate; unless agreed otherwise, Multisaw.co.uk is never liable for exceeding the delivery term, with respect to any activities to be carried out as well as to our products. This means that no consequential loss can be claimed. If the delivery term is exceeded by more than 3 months and this is demonstrably due to gross negligence on the part of Multisaw.co.uk, Multisaw.co.uk shall retract the costs and all the related agreements.

Article 8 Advertisements

8.1 Advertisements about incomplete orders and/or defective products that have been delivered, must be communicated to Multisaw.co.uk by the buyer, in writing, with a clear description, within 7 days. After expiration of the observed time, Multisaw.co.uk will assume that everything is in order. In the event that the products are deemed wrong, they can be returned to Multisaw.co.uk unopened.

8.2 Advertisements do not give the buyer any right in any case to suspend payments.

8.3 The buyer must in any case, get Multisaw.co.uk to repair the defects within a desirable time.

8.4 When the delivered products have been opened or used after assessment by Multisaw.co.uk, all obligations of the buyer to Multisaw.co.uk will apply.

8.5 You have the right to cancel this contract within 14 days without giving any reason. The cancellation period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the last good.

8.6 The seller is never liable for any damages, theft or loss, including any damages to the product or packaging that occurs during the return shipment.

8.7 The buyer is to cover the costs of the return shipment.

8.8 If the consumer/buyer has made use of the right of revocation as referred to in the previous section, then the seller is to reimburse within 30 days the amount paid by the consumer/buyer to the seller for the duration of the circumstances beyond one's control

Article 9 Shipping and warranty

9.1 All incoming orders are shipped by TNT.

9.2 The buyer can always check the status of the order by email or by phoning Multisaw.co.uk.

9.3 Our tools have a one year warranty. If a tool brakes down, it must always be checked by Multisaw.co.uk at our service department, after which there will be a suggestion by Multisaw.co.uk.

9.4 The same terms and conditions apply to the saw blades; this does not apply to wear and tear but only to breakage of the attachment of the saw blades; after assessment a new blade will be supplied.

9.5 Multisaw.co.uk is not liable for damage by our products to third parties.

Article 10 Trademark

10.1 The factory trademarks that have been applied to the products by Multisaw.co.uk must not be removed or damaged. Removal or damage of the trademarks cancels all warranties.

Article 11 Liability

11.1 Advice from and/or statements made by Multisaw.co.uk can never be used against Multisaw.co.uk.

11.2 Multisaw.co.uk's financial liability can never be more than the amount of the invoice.

11.3 The buyer indemnifies Multisaw.co.uk in this matter from any claims by third parties.

Article 12 Other stipulations

12.1 In the event that any stipulations in these general terms and conditions separately are no longer effective, either partially or in their entirety, this will not have any consequences for the validity of the other stipulations.

Article 13 Privacy policy

13.1 When you visit your website, we save: your email address- IP address. This information is used to improve the content of our website or to prevent misuse. The information is used only internally and is not passed on to any other organizations for commercial purposes.

13.2 We use cookies on this site to keep track of the shopping carts.

13.3 We have taken the required precautions to prevent loss or illegal use and to prevent any change of information we receive on our website.

13.4 If you would like to respond to our privacy policy, please send an email to info@multizaag.nl.

Article 14 Right to cancel

14.1 You have the right to cancel this contract within 14 days without giving any reason.

14.2 The cancellation period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the last good.

14.3 To exercise the right to cancel, you must inform us (Multizaag BV, Burgemeester Den Hollanderweg 17, 2391 MC Hazerswoude-Dorp, The Netherlands, info@multizaag.nl, phone number: +31 (0) 172-404404) of your decision to cancel this contract by a clear statement (e.g. a letter sent by post, fax or e-mail). You may use the attached model cancellation form, but it is not obligatory. To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.